

The Wrekin Housing Group safe as houses.

The Wrekin Housing Group is a Community Benefit Society that provides housing and care services which deliver social value across Shropshire, Staffordshire and Telford & Wrekin.

The company employs over 850 workers and manages many houses.

“The fact that we have been enjoying the support and services provided by Nowcomm for more than ten years tells it’s own story. They boast the perfect blend of expert knowledge and a customer focused approach. Projects are delivered with the needs of the business at the forefront and their support is excellent.”

Danny Rushton
ICT Infrastructure Manager

The Solution

The Wrekin Housing Group already trusted Nowcomm for over 10 years with their network and collaboration needs. Therefore, it was natural for them to turn to Nowcomm to help to achieve their security goals.

Nowcomm’s expert engineer, Luke Hudson worked closely with Wrekin’s in-house IT Team to deploy a combination of tools from Cisco’s Next Generation security portfolio, from next generation firewalls, to cloud delivered DNS security – and more!

The Challenge

The Wrekin Housing Group’s previous infrastructure was robust, but largely inflexible. It was built around a model whereby resources were mainly internal, and the users accessing the resources were, overall, internal to the network. The security systems in place did not provide adequate reach or visibility when users left the safehold of the on-premise network – an event that quickly became commonplace during the pandemic.

The Wrekin Housing were in need for a secure environment that will provide full protection for both office and remote workers; with the visibility that the IT team needed to stay on top of cyber threats - they set up a plan to improve flexibility and robustness of their security systems and turned to Nowcomm for assistance in achieving these goals.

It was clear from the outset, that this project would involve reworking and redesigning core elements of the network during a very narrow downtime window – a tall order for even the most experienced Cisco Partner, but one that Nowcomm took in their stride.

The Outcomes

Since installation of the security systems, Nowcomm have been monitoring upwards of 2.2 million web request per day from the customer, with a small, yet critical, number of these being blocked. With just 3 clicks, the customer can gain visibility of the days threats from a central dashboard.